

Census 2001: Key Statistics for health areas CD

Frequently asked questions

Introduction

These Frequently Asked Questions are intended to assist you when using the *Key Statistics for health areas in England and Wales* CD released in December 2003. They supplement The Guide to Getting Started supplied with the CD. If your query is not resolved, contact details for Census Customer Services are provided below.

Users are advised to regularly review these Frequently Asked Questions, available at www.statistics.gov.uk/census2001/nr_cd_faq.asp, which will be updated with details of any new issues as they become known.

1. Installation

I already have SuperTABLE installed on my PC. Do I need to install the version on the CD?

If the version of SuperTABLE is that which was provided in sample CDs or downloaded via the internet from STR, you should uninstall this and install the version on the CD. If the version you have on your PC was installed from either the National report CD or the Key Statistics for Wards and Output Areas CDs and CDs you can continue to use this, but you will not have the benefit of some new features which are available on the newer version of the software provided on the CD.

2. General

Q. I think that I have found some errors on the CD, how do I confirm this and find out if they have been corrected?

A. It is possible that some errors have been discovered on the CD since it was published. Any such errors will be noted in the Census product error log available at www.statistics.gov.uk/census2001/error_log.asp which is regularly updated. As well as explaining any errors, the

log contains details of how the error has been corrected; how the corrected information can be obtained; and, where applicable, links to further information. If the error log does not list the specific error you have found, please contact Census Customer Services using the contact details listed below.

3. Contact Details

National Statistics Customer Enquiry Centre

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Cardiff Road
Newport NP10 8XG

Telephone: ++44 (0)845 6013034
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